Appendix A: Crouch End, Hornsey & Stroud Green Area Forum & Committee – Final Draft Area Plan

Aspiration	Year One Activity	Service Response	Lead Service & Lead
(3 year vision)	2012/13		Officer Contact
1. Active Community Life	Make better use of existing community buildings Explore potential for communities to rent space at an affordable price Ensure that Hornsey Town Hall, when re-opened, has adequate access for community based groups catering for young and older people.	The Council is undertaking a review of Council buildings leased to community organisations to improve support for Haringey's voluntary sector (in line with the Voluntary Sector Strategy). Key issues the Building Review will consider are; <u>Building condition</u> – generally the portfolio is considered to be in poor state of repair overall, with limited capacity to invest <u>Community use</u> – some buildings could be made more generally available as a flexible resource <u>Utilisation</u> – some buildings are under-utilised due to limited opening hours, constraints to flexibility in uses and building condition The approach to the Buildings Review is as follows: 1. Assess the building stock condition and utilisation of the buildings and other Council properties available for community use 2. Evaluate all buildings to identify opportunities for redevelopment and	Dinesh Kotecha – Property Services Manager

Aspiration (3 year vision)	Year One Activity 2012/13	Service Response	Lead Service & Lead Officer Contact
		 consider disposal options that could help realise or contribute to other Council objectives relating to regeneration and housing and employment Develop options for increasing the efficiency and effectiveness of community building assets. Recommended that outcome of Review is considered as part of future Area Forum 	
1. Active Community Life (cont)	Encourage local traders to offer work placements / apprenticeships	agenda This is currently done through Town Centre Business Group meetings. It will also be an element of the new employment programme being launched in 2012 whereby the Council will work with local businesses to create new employment and skills opportunities. The new Employment Programme (particularly the job creation element where a minimum of 200 new jobs will be created in partnership with businesses) will include apprenticeships leading to Level 2/3 qualifications. The job creation scheme will include a wage subsidy to small and medium sized enterprises to create new jobs for local unemployed people with incentive payments if the job lasts 9 months and 12 months. Young people under 25 will be the	Martin Tucker – Regeneration Manager, Employment & Skills

Aspiration (3 year vision)	Year One Activity 2012/13	Service Response	Lead Service & Lead Officer Contact
	Review potential use of	primary focus of the programme. Recommended that local impact of Employment Programme is considered as part of a future Area Forum agenda Council owned shops becoming vacant are	Dinesh Kotecha –
	empty buildings to increase community provision	generally re-let in a reasonable time period. These are advertised on the Council's website and are available for any organisation to apply for the lease on the terms appropriate for the property.	Property Services Manager
1. Active Community Life (cont)		As regards leasing empty properties for community use generally, the Council is under an obligation to get the best consideration from leasing or disposal of properties. Generally this means that the Council should seek to achieve market rents for the proposed use. Where a property or space is likely to remain vacant for a period of time the Council considers interim uses which might include short term community lets.	
		As part of the Community Buildings Review and in view of the number of Council occupied properties expected to become vacant a formal approach for this	

Aspiration (3 year vision)	Year One Activity 2012/13	Service Response	Lead Service & Lead Officer Contact
		will be considered.	
2. Support for Business Community	Local Traders: Explore rent subsidies / business rate caps for independent shops Improve direct links between traders and Council Scope the potential for a Farmers Market in Crouch End	Businesses can apply for rate rebates. However, vacancy rates and variety in Crouch End & Hornsey is healthy. The Council supports local traders through the local Town Centre Business group. Proposals for a potential farmers market in Crouch End would have to be put to this group.	Nick Powell – Head of Carbon Management and Sustainability
	Hornsey High Street: Recruit a Town Centre Manager to promote the area, liaise with traders, Council and TfL and generate new opportunities Regeneration of Hornsey Town Hall	The Council supports the local Town Centre Business group, who undertake this sort of activity for the High Street. Hornsey Town Hall is a priority for the Panning Service.	Nick Powell – Head of Carbon Management and Sustainability
	Town Centres:	Research on Town Centre Plans will be	Nick Powell – Head of
	Develop Town Centre	undertaken in 2012/13 and consultation on	Carbon Management

Aspiration (3 year vision)	Year One Activity 2012/13	Service Response	Lead Service & Lead Officer Contact
	Plans for Crouch End, Hornsey and Stroud Green	summary visions / policies will involve residents, businesses and Councillors during 2012/14.	and Sustainability
2. Support for Business Community (cont)		Recommended that this is a future Area Forum agenda item	
	<u>"Chuggers":</u> Investigate by-laws / local legislation to limit / ban number of street charity collectors	Eubert Malcolm, Group Manager Regulatory Services, has provided a briefing on the Council's position to tackle on street charity workers. This information will be shared with residents at the Area Forum meeting on 24 April 2012.	Eubert Malcolm - Group Manager Regulatory Services
3. Community Safety	Explore possibility of increased SNT patrols in the evenings	SNTs require more information / data on this concern. There is a tri-borough group (Hackney/Islington and Haringey) that meets to discuss cross-borough issues around the Finsbury Park area and they can supply the data part if the community can expand on their exact concerns (concerns should be fed through the local ward panel or Area Forum Chair).	Mark Long – Chief Inspector Safer Neighbourhoods
4. Health Provision	Scope future impact on health provision in light of population projections, housing developments, emerging needs etc	Recommended that this is a future Area Forum agenda item	

Aspiration (3 year vision)	Year One Activity 2012/13	Service Response	Lead Service & Lead Officer Contact
5. Housing	Prioritise affordable housing planning policy (Review the proportion of affordable housing to achieve maximum delivery)	Performance of the Council's affordable housing planning policy is monitored annually. Should the Council wish to review the proportion of affordable housing this could be achieved via the Development Management Development Plan Document (DM DPD) currently due to go to Cabinet in December 2012 for adoption in October 2013.	Nick Powell – Head of Carbon Management and Sustainability & Sule Nisancioglu – Group Manager
	Explore use of mediation services to resolve disputes with developments	The Planning Service does promote this.	Nick Powell – Head of Carbon Management and Sustainability
	Contribute to Shelter campaign on rogue landlords	The Housing Improvement Team respond to all referrals regarding housing conditions in the private sector and take enforcement action in the worst cases.	Steve Russell – Manager, Housing Improvement Team (Private Sector)
6. Parks, Green Space and Greener	Develop a "Finsbury Park Accord" led by a multi- agency forum, to look at: commercial use of parks, licensing of events, planning, transport, noise, health, ASB Establish an Officers and Users Park Group	Leisure Services will investigate the suggestion of a Finsbury Park multi-agency group. A Friends of Finsbury Park group already exists that Officers attend. In addition there is a borough wide forum for friends group, which officers also attend. Cllr Canver (Cabinet Lead – Neighbourhoods) hosts a regular parks summit to which officer, partners and friends are invited.	Simon Farrow – Head of Client Services

Aspiration (3 year vision)	Year One Activity 2012/13	Service Response	Lead Service & Lead Officer Contact
6. Parks, Green Space and Greenery (cont)	Undertake a mapping exercise to defend Parkland Walk boundaries and identify thefts and losses	NOT FEASIBLE: This is not in accordance with agreed Council policy or achievable from currently available resources.	Paul Ely – Head of Commissioning Services, Leisure Services
	Create an online database that details street trees to be removed and when they will be replanted	The Tree Strategy will be updated in 2012 and this proposals will be considered. Suggested that an update is provided as a future Area Forum agenda item.	Simon Farrow – Head of Client Services
	Identify more food growing spaces (in schools, community gardens or individual plots) and make creative use of vacant space	An Allotment Review during 2012/13 will seek to identify new food growing opportunities within Parks and Open Spaces. Suggested that an update is provided as a future Area Forum agenda item.	Simon Farrow – Head of Client Services
	Audit of current open space and usage levels to determine if action is needed to encourage better use	Leisure Services undertake a review of the Parks Management plan every 3 years. This review is due to take place in 2012/13 and an audit is part of the review activity.	Simon Farrow – Head of Client Services
		Suggested that an update is provided as a future Area Forum agenda item.	
7. Planning & Development	Encourage / incentivise developers to contribute to local community through	This is encouraged via the existing planning process. Live / work is supported in principle.	Nick Powell – Head of Carbon Management and Sustainability

Aspiration (3 year vision)	Year One Activity 2012/13	Service Response	Lead Service & Lead Officer Contact
	employment initiatives and live / work Evaluate planning service community engagement processes	The Planning Service is happy to answer enquiries/concerns residents have about currently engagement processes. It is suggested that Area Forum Chair makes a proposal for a scrutiny review if there is community demand to investigate processes further.	
7. Planning & Development (cont)	Communicate Council response to Localism Act re: Neighbourhood Forums and Neighbourhood Plans	The Planning Service prepared and presented a report on the Localism Bill at the recent Muswell Hill Area Forum and Committee. The papers are available to view on the Area Committee pages of the Council website. Suggested that this is included as a future Area Forum agenda item	Nick Powell – Head of Carbon Management and Sustainability
	Explore use of mediation services to resolve disputes about planning decisions / developments	This is promoted by planning service.	Nick Powell – Head of Carbon Management and Sustainability
	Pursue enforcement against rogue developers	The Enforcement Team within the Planning Service exists to do exactly this.	Nick Powell – Head of Carbon Management and Sustainability

Aspiration (3 year vision)	Year One Activity 2012/13	Service Response	Lead Service & Lead Officer Contact
	Advertise the role and powers of Councillors in relation to Planning issues	Objections to planning applications can be made to both the Planning Service and / or Ward Councillors.	Nick Powell – Head of Carbon Management and Sustainability
7. Planning & Development (cont)	Conservation Area Issues: Review and improve conservation area design guidance (e.g. shop-front quality)	The Planning Service is reviewing Conservation Area Guidance in 2012/13.	Nick Powell – Head of Carbon Management and Sustainability
	Conservation Area Advisory Committees need to be re-invigorated with new members	This is for Conservation Area Advisory Committees to do.	
	Review and minimise use of satellites on buildings	A policy already exists to minimise the use of satellites on buildings in a Conservation Area. The Council has less Enforcement Officer resource than in previous years so residents are asked to support enforcement by reporting concerns.	
	Review and minimise use of cycle sheds in front gardens	At present this is not a consideration of the Conservation Area Guidance (but this document is being reviewed during 2012/13). The service will require more information on	

Aspiration (3 year vision)	Year One Activity 2012/13	Service Response	Lead Service & Lead Officer Contact
		how wide-spread this issue is as restrictions need to be considered against the Council's commitment to promote cycling.	
	Pavements: Respond to residents February 2012 street audit of Crouch End Repair / replace pavements outside Budgens and Tesco in Crouch End (in more traditional paving)	Audit was undertaken in February 2012. Officers are reviewing resident concerns and will include activity that can be undertaken as part of this area plan. Unable to commit to this due to unknown level of funding beyond 2012/13 and that funding has already been allocated to other locations.	Tony Kennedy – Sustainable Transport Manager
8. Public Realm	Lighting: Review lighting standards and repair criteria – find out what happened to the original 'replacement programme'	The Council operates to European lighting standards. A report on past replacement programmes will be compiled for the Area Forum & Committee to consider at a future Area Forum. Residents to note that 2012/13 will see the replacement of some cast iron lighting columns in Crouch End.	Tony Kennedy – Sustainable Transport Manager
	Dogs: Investigate possibility of more dog waste bins	Requests for more dog bins will be considered but residents need to identify prospective sites	Michael McNicholas – Neighbourhood Action Team Manager

Aspiration (3 year vision)	Year One Activity 2012/13	Service Response	Lead Service & Lead Officer Contact
8. Public Realm (cont)	Advertise Veolia reporting contact number more widely Article in Haringey People on responsible dog ownership	for Veolia and Neighbourhood Action Teams to consider. The Veolia contact no. currently advertised in all marketing material sent to residents, online, on sides of fleet vehicles and in Haringey People. Hours of operation and details of how to email enquiries. An article is currently being prepared and will be published in Haringey People in May/June 2012.	
9. Transport & Connectivity	Encourage children to walk and use bikes	 This is part of an extensive Smarter Travel programme. In 2011/12 a travel road show promoting the benefits of cycling was held in Hornsey. In 2012/13 a road show will take place in Crouch End. Cycle training will be offered to Year 6 pupils in all local primary schools (and in some secondary schools). In addition, a 'Hornsey DIY Streets' programme will be in operation in 2012/13 providing traffic calming measures and promoting positive behaviour change. 	Tony Kennedy – Sustainable Transport Manager

Aspiration (3 year vision)	Year One Activity 2012/13	Service Response	Lead Service & Lead Officer Contact
9. Transport & Connectivity (cont)	School Travel Plans: Monitor and evaluate School Travel Plans Buses: Invite TfL representative to attend future Area Forum to hear and respond to residents concerns about bus routes / provision locally (Issues include traffic noise from 91 bus,removal of 91 and 41 bus stops from Tottenham Lane and consolidation of W7, 41 & 91 bus stops on Broadway as recommended in recent CE street audit)	School Travel Plans are monitored and evaluated annually. Suggested that this is a future Area Forum Agenda item Transport Forum occurs every 3 months and an item can be included at a future meeting on the topic of bus routes. On the issue of national rail liaison it is considered more appropriate to liaise with the current franchise holder [First Capital Connect] as it is responsible for day to day safety and security at its rail stations.	Zoe Robertson – Enablement & Engagement Manager Malcolm Smith – Transportation Team Leader
	Lobby Network Rail to ensure safety standards at Hornsey and Stroud Green railway are same standard of Crouch Hill Station	This is an agenda item for the Area Forum taking place on 24 April 2012.	
	Investigate potential for traffic calming in Stroud Green centre, Stapleton Road, Ferme Park Corner	The Sustainable Transport Neighbourhoods programme is designed to look holistically at Highway issues in a neighbourhood area and we have adopted a community led approach,	Tony Kennedy – Sustainable Transport Manager

Aspiration (3 year vision)	Year One Activity 2012/13	Service Response	Lead Service & Lead Officer Contact
	junction	known as DIY Streets, to engage residents and traders. For 2012/13 we will be investigating locations in the Harringay and Hornsey wards. The Stroud Green neighbourhood will be placed on our list for consideration with developing our Local Improvement Plan (LIP) for 2014 – 2017. The junction of Stapleton Hall Road and Ferme	
9. Transport & Connectivity (cont)	Introduce "traffic management zones" where speed and parking permissions are	Park Road will be investigated as part of the Council's 2012/13 Road Safety programme. The consideration of speed limits and parking permissions must take account of the existing road conditions. It would not be possible to standardise parking controls for an area as	Tony Kennedy — Sustainable Transport Manager
	standardised (instead of areas where speed limits change)	there will be requirements for different operating hours to reflect the road layouts, for example double yellow lines at junctions. It is possible however to review existing restrictions to assess if they are meeting the needs of the area and amend accordingly.	
		The Council does not currently support the introduction of a blanket wide 20mph limit due to enforcement limitations. We will however consider 20mph zones for residential areas to provide a standard speed limit throughout the	

Aspiration (3 year vision)	Year One Activity 2012/13	Service Response	Lead Service & Lead Officer Contact
9. Transport & Connectivity (cont)		neighbourhood.	
	Investigate potential for improved/increased traffic management on Nightingale Lane	Our priorities for investment over the next year are set out in our Sustainable Transport Works Plan, which has been agreed by Cabinet. Where funding has not been allocated to specific schemes, such as road safety funding, we do keep a list of such requests and then seek lead member approval for the highest priority schemes, which is normally based on those with the highest concentration of accidents which have resulted in a fatality or serious injury. Nightingale Lane is not considered a priority at this present time.	Tony Kennedy – Sustainable Transport Manager
	Evaluate Controlled Parking Zones (CPZs) and publish findings	The Council has not formally evaluated the CPZs in Crouch End. There is an agreement to do so in line with the Hornsey Town Hall redevelopment and this is included in the S106 agreement. However, since implementation our engineers have undertaken a technical evaluation surveying the area, which indicated that parking pressure has been alleviated during the operational hours. The formal evaluation will be more detailed.	Gary Weston – Traffic Management